

STATE OF NEW JERSEY  
DEPARTMENT OF TREASURY  
DIVISION OF PENSIONS AND BENEFITS

## **AUTOMATED INFORMATION SYSTEM**

*Featuring New*  
**INTERACTIVE VOICE RESPONSE**

**AVAILABLE 24 HOURS A DAY/7 DAYS A WEEK**

**(609) 777-1777**



**Our NEW Automated Information System** provides you with more information than ever before. In addition to getting information about your account, you can now process requests such as applying for a pension loan, getting a retirement estimate, changing your retired tax withholding amounts, or requesting letters such as a statement of account and mortgage verification information — all right over the phone!

You must have a touch-tone telephone to use the Automated Information System.

You can also obtain the same information and process these applications by accessing our **Member Benefits Online System (MBOS)**. To access MBOS, visit our Web site at: [www.state.nj.us/treasury/pensions](http://www.state.nj.us/treasury/pensions) click on the *Register for MBOS* link, and follow the instructions.

## **ACTIVE MEMBER SERVICES**

### **LOANS**

- Apply for a pension loan
- Calculate a new pension loan
- Loan eligibility
- Status of recent loan application and last loan check
- Loan payoff information and letter

### **RETIREMENT INFORMATION**

- Retirement estimate
- Status of retirement application

### **PURCHASE**

- Purchase estimate
- Status of recent purchase application

### **WITHDRAWAL**

- Withdrawal estimate
- Status of recent withdrawal application

### **HEALTH BENEFITS INFORMATION**

- SHBP/SEHBP coverage information
- COBRA coverage information
- Change your address

### **PENSION ACCOUNT INFORMATION**

- Pension service credit
- Pension contribution amount and rate
- Pension enrollment date
- Life insurance status
- Veteran's status
- Proof of age status
- Purchase arrears information

### **LETTERS ABOUT YOUR ACCOUNT**

- Statement of account letter
- Mortgage verification letter
- Divorce letter

## **RETIRED MEMBER SERVICES**

### **RETIREMENT ACCOUNT INFORMATION**

- Monthly statement of allowances and deductions
- Retirement type and selected option
- Final average salary
- Total contributions
- Change your address

### **DIRECT DEPOSIT STATUS**

- Change direct deposit account information
- Change direct deposit bank information

### **STATE OR FEDERAL TAX WITHHOLDING**

- Get current tax withholding status
- Increase tax withholding amounts

### **DUPLICATE FORM 1099R REQUESTS**

- Current tax year
- Up to 3 previous tax years

### **HEALTH BENEFITS INFORMATION**

- Retired SHBP/SEHBP coverage information
- Change your address with the SHBP/SEHBP

### **LETTERS ABOUT YOUR ACCOUNT**

- Statement of account letter
- Mortgage verification letter
- Federal tax letter
- State tax letter